

INFORMATION NOTE 3/2026

Management of your policies – due dates and payment plans

In Effect

Dear Customer,

As part of monitoring your policies, I regularly track payments to ensure that coverage remains active and up-to-date. As usual, I also contact you before renewals whenever I identify opportunities for improvement.

Even so, and although rare, occasional delays in updating company systems may occur. For this reason, **it is prudent for you to also confirm your payments within the established deadlines, ensuring the continuity of your protection.**

I can send you an updated summary of your policies whenever you wish, with their respective due dates and payment plans. If you would like to review any policy, revise conditions, or clarify any doubts, I am at your complete disposal.

I remind you that, as a rule, companies send renewal information about a month and a half in advance.

I am available for any clarification.

Best regards,

Sílvia Sousa

Insurance Consultant